

2012 Apple IT Training/Certification Classes

- Most experienced trainers in the United States, spanning four decades of IT experience
- 94% passing ratio achieved on certification exams, when taught by our instructors
- State-of-the-art training center with all new Apple hardware
- Add printed version (reference guide, workbook and slides) to any class
- Certification Exam(s) discounted to \$150 each, when purchased with any class
- On-site training — we can bring the training to the comfort of your own site



Apple Certified Technical Coordinator 10.7 Bootcamp (Lion 101+201)

Course Description

The Apple Certified Technical Coordinator (ACTC) 10.7 Boot Camp is a combined delivery of the Lion 101 and Lion 201 courses, along with the associated certification exams. This hands-on course provides an in-depth exploration of functionality and troubleshooting on OS X and the best methods for effectively supporting users of OS X systems. This course also gives technical coordinators and entry-level system administrators the skills, tools, and knowledge to implement and maintain a network that uses OS X Server. Students learn how to install and configure OS X Server to provide network-based services, such as file sharing, authentication, and printing. Tools for efficiently managing and deploying OS X and software updates are also covered.

Who Should Attend — This course is designed for help desk specialists, technical coordinators, service technicians, and entry-level system administrators who implement and maintain networks using Mac OS X Server or support Mac users, technical support personnel in businesses that use Macs for general productivity or creative design, and technical coordinators or power users who manage networks of computers running Mac OS X — such as teachers and technology specialists who manage classroom networks or computer labs.

What You Will Learn

- All curriculum from Lion 101 (listed below)
- All curriculum from Lion 201 (listed below)
- Accelerated learning path
- Includes:
 - all training material for ACSP
 - all training material for ACTC
 - (2) certification exam vouchers, valid for six months

Schedule — ****Digital Materials Included****

February 13-17 April 9-13 June 11-15

5 day class (8:00 am - 6:00 pm) \$3,495.00
 Printed version of manuals, workbooks and slides \$190.00
 This course includes both certification exams

OS X Support Essentials 10.7 (Lion 101)

Course Description

OS X Lion Support Essentials is a three-day, hands-on course that provides an in-depth exploration of troubleshooting on OS X Lion. This course is designed to give you a tour of the breadth of functionality of OS X Lion and the best methods for effectively supporting users of OS X Lion systems. The course is a combination of lectures and hands-on case study exercises that provide practical real-world experience.

Who Should Attend

- Help desk specialists, technical coordinators, service technicians, and others who support Mac users
- Technical support personnel in businesses that use Macs
- Technical coordinators or power users who manage networks of computers running Mac OS X — such as teachers and technology specialists who manage networks or computer labs

What You Will Learn

- The troubleshooting process and how to become more efficient with available tools and resources
- OS X v10.7 Lion features in depth, including how to find additional information
- How to prepare for Support Professional certification

Schedule — ****Digital Materials Included****

January 9-11 February 6-8 March 5-7
 April 2-4 May 7-9 June 4-6

3 day class (9:00 am - 5:30 pm) \$1,495.00
 Printed version of manuals, workbooks and slides \$95.00

OS X Server Essentials 10.7 (Lion 201)

Course Description

OS X Server Essentials is a three-day, hands-on course designed to give technical coordinators and entry-level system administrators the skills, tools, and knowledge to implement and maintain a network that uses OS X Server. Students learn how to install and configure OS X Server to provide network-based services, such as file sharing, web and wikis. Tools for efficiently managing and deploying OS X are also covered. The course is a combination of lectures and hands-on case study exercises that provide practical real-world experience.

Who Should Attend

- Help-desk specialists, technical coordinators, and entry-level system administrators who implement and maintain networks using OS X Server.

What You Will Learn

- The features of OS X Server v10.7
- How to configure essential services on OS X Server
- How to use OS X Server tools to monitor & troubleshoot services
- Effective use of OS X Server to manage a small network
- How to prepare for Technical Coordinator certification

Schedule — ****Digital Materials Included****

January 17-19 March 12-14 May 14-16

3 day class (9:00 am - 5:30 pm) \$1,895.00
 Printed version of manuals, workbooks and slides \$95.00

Mac Integration Basics 10.7

Course Description

This course is for individuals bringing a Mac computer into a small business environment that is predominantly Windows-based. Windows Small Business Server is most likely the server being used. The course is also for users replacing a Windows computer with a Mac, and for system administrators supporting the above users. In this course you'll learn all the ways you can integrate a Mac within your organization's network environment, including how to configure your Mac to work with Active Directory, and how to take advantage of network services, file sharing, printing, instant messaging, emailing, calendars and contacts. You'll also learn about security at the user, local network, and remote networking levels. You'll learn about data management, both migrating your data from a Windows computer as well as backing up your important data. Finally you'll learn how to run Windows programs directly on your Mac, giving you total compatibility and interoperability with colleagues using Windows.

What You Will Learn

- Integrating your Mac into a Windows environment
- Working with Active Directory
- How to manage access to file sharing, network services, printing, instant messaging, emailing, calendars/contacts
- How to prepare for Mac Integration Basics exam

Schedule — ****Digital Materials Included****

Jan 5 Feb 2 Mar 1 Apr 5 May 3 May 31

1/2 day class (9:00 am - 12:30 pm) \$495.00



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2012 System Administrator Classes



OS X Directory Services 10.7 (SA 301)

Course Description

This four-day course focuses on both OS X Lion as a directory service client, and OS X Lion Server as a directory server. Cross platform solutions are emphasized in both instances. In working with Lion, students learn how to use network accounts and Kerberos authentication with any common directory service, such as Apple's Open Directory, Microsoft's Active Directory, or an industry-standard LDAP Server. Students learn both basic and advanced options via the user interface and command line including scripting options to facilitate easier integration. In working with Lion Server, students learn how to run a robust, scalable directory system using Apple's Open Directory service. Students also learn how to integrate Lion Server into an Active Directory environment, and to provide management using both dual-directory and profile based solutions. This course is a combination of lecture and hands-on case study exercises that provide practical, real-world experience.

Who Should Attend

This course is designed for system administrators and IT professionals who need to gain specific knowledge about directory services, how to effectively configure Lion computers to access directory services, and how to effectively configure Lion Server to provide and supplement directory services in a mixed-platform environment.

Please Note: This System Administrator class is not designed, written, sponsored or authorized by Apple Inc.

Prerequisites

Students should have the following prerequisite knowledge prior to attending the course:

- Basic troubleshooting experience or Lion 101
- Basic Lion Server experience or Lion 201
- Understanding of the basic IP networking, including IP address, subnet masks, ports, and protocols
- Experience using the command-line interface with OS X

Schedule — ****Digital Materials Included****

April 23-26

4 day class (9:00 am - 5:30 pm)

Printed version of manuals, workbooks and slides

\$2,195.00

\$95.00

OS X Deployment v10.7 (SA 302)

Course Description

This three-day course focuses on solutions for deploying software, ranging from the installation of individual files to the deployment of complete system images to multiple computers. Students then apply what they've learned to create a full deployment plan that includes testing, hardware and software deployment, auditing and maintenance. The course also teaches students how to create a tiered Software Update server solution, as well as about third-party solutions to supplement tools provided by Apple. Students get hands-on experience in using tools such as Apple Remote Desktop, Disk Utility, PackageMaker, Property List Editor, DeployStudio, and System Image Utility and discuss the pros and cons of each for different deployment situations. There is an optional fourth day of deployment training on DeployStudio, which covers everything from installation to setup to full workflows of the technology (extra fee).

Who Should Attend

This class is for Mac OS X system administrators who need to know how to streamline the process of installing and configuring a large number of devices running OS X or iOS.

Please Note: This System Administrator class is not designed, written, sponsored or authorized by Apple Inc.

Prerequisites

Students should have the following prerequisite knowledge prior to attending this course:

- Understanding of OS X
- Basic troubleshooting experience or Lion 101
- Basic OS X Server experience or Lion 201
- Experience with OS X in a network environment
- Experience using the command-line interface with OS X

Schedule — ****Digital Materials Included****

May 21-24

3 day class (9:00 am - 5:30 pm) - no DeployStudio

4 day class (9:00 am - 5:30 pm) - includes DeployStudio

Printed version of manuals, workbooks and slides

\$1,695.00

\$2,195.00

\$95.00

OS X Security and Mobility 10.6 (SA 303)

Course Description

This three-day course focuses on securely deploying iOS devices, utilizing certificates and the Lion Server certificate authority. Students will learn about the core elements of digital certificates, practical digital certificate usage, managing iOS using configuration profiles, and mass deployment of iOS devices.

Who Should Attend

This course is designed for system administrators and IT professionals who need to gain specific knowledge about directory services, how to effectively configure Lion computers to access directory services, and how to effectively configure Lion Server to provide and supplement directory services in a mixed-platform environment.

Please Note: This System Administrator class is not designed, written, sponsored or authorized by Apple Inc.

Prerequisites

Students should have the following prerequisite knowledge prior to attending this course:

- Basic troubleshooting experience or Lion 101
- Basic Lion Server experience or Lion 201
- Understanding of the basic IP networking, including IP address, subnet masks, ports, and protocols
- Experience using the command-line interface with OS X

Schedule — ****Digital Materials Included****

June 18-20

3 day class (9:00 am - 5:30 pm)

Printed version of manuals, workbooks and slides

\$1,695.00

\$95.00

Introduction to the Command-Line Mindset on OS X 10.7 (SA CL)

Course Description

Do you wish to wield the power of the Unix command line, but are intimidated by the cryptic syntax and seemingly never-ending list of commands?

This two-day course is designed specifically to introduce you to The Command-Line Mindset, where you will learn to wield the power that is available only through the command-line. After establishing a solid foundation, we'll explore command line tools to help with administration and management of your Mac.

Who Should Attend

- Help desk specialists, technical coordinators, service technicians, and others who support Mac users
- Technical support personnel in businesses that use Macs for general productivity or creative design
- Technical coordinators or power users who manage networks of computers running OS X — such as teachers and technology specialists who manage classroom networks or computer lab

Please Note: This System Administrator class is not designed, written, sponsored or authorized by Apple Inc.

Prerequisites

Students should have the following prerequisite knowledge prior to attending this course:

- Knowledge of OS X and basic computer navigation

Schedule — ****Digital Materials Included****

March 8-9

June 7-8

April 5-6

May 10-11

2 day class (9:00 am - 5:30 pm)

Printed version of manuals, workbooks and slides

\$995.00

\$95.00



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